

Links & Contacts

What to expect from an immigration lawyer, Greater Manchester Immigration Aid Unit (GMIAU)

Every website, phone number and email mentioned in the talk, in one place, plus some further resources.

Find an immigration lawyer

Resource	Link
Law Society: Find a Solicitor	https://solicitors.lawsociety.org.uk
Immigration Advice Authority (IAA): Adviser Finder	https://portal.immigrationadviceauthority.gov.uk/s/adviser-finder
Legal Aid Agency: Find a Legal Adviser	https://find-legal-advice.justice.gov.uk

Understanding the system

Resource	Link
Law Society: Immigration & asylum legal aid deserts	https://www.lawsociety.org.uk/campaigns/civil-justice/legal-aid-deserts/immigration-and-asylum
Law Society: Immigration & Asylum Law Accreditation	https://www.lawsociety.org.uk/career-advice/individual-accreditations/immigration-and-asylum-law-accreditation
Law Society: Who owns the file?	https://www.lawsociety.org.uk/topics/client-care/who-owns-the-file

Regulators & codes of conduct

Resource	Link
SRA: Code of Conduct for Solicitors	https://www.sra.org.uk/solicitors/standards-regulations/code-conduct-solicitors/
IAA (OISC): Code of Standards / Commissioner's Rules 2012	https://www.gov.uk/government/publications/oisc-code-of-standards-commissioners-rules-2012

Look for a regulator reference number. SRA numbers look like 367481; IAA numbers look like N2000000001.

Funding & legal aid forms

Form	What it covers	Form / guidance link
CW1	Legal Help, Help at Court and Family Help (Lower)	https://www.gov.uk/government/publications/cw1-financial-eligibility-for-legal-aid-clients
CW2 (IMM)	Controlled Legal Representation (immigration appeals)	https://www.gov.uk/government/publications/immigration-clr-disbursement-limit-extension-review-of-refusal
CW4	Ask the Legal Aid Agency to review a refusal of Controlled Legal Representation	https://www.gov.uk/government/publications/immigration-clr-disbursement-limit-extension-review-of-refusal
CW4 explained (Right to Remain Toolkit)	Plain-English guide to the CW4 review process	https://righttoremain.org.uk/toolkit/yourlegalcase/#cw4
All controlled work forms	Full Legal Aid Agency collection	https://www.gov.uk/government/collections/controlled-work-application-forms

CW2 (IMM), CW3C and CW4 share one Legal Aid Agency immigration forms page.

Exceptional Case Funding (ECF)

Where a case is not normally in scope for legal aid, Exceptional Case Funding may still be available.

Resource	Link
Gov.uk: Legal aid funding for exceptional cases	https://www.gov.uk/legal-aid/funding-for-exceptional-cases
Gov.uk: Exceptional Case Funding form and guidance	https://www.gov.uk/government/publications/legal-aid-exceptional-case-funding-form-and-guidance
Public Law Project: ECF Immigration Guide (PDF)	https://publiclawproject.org.uk/content/uploads/2018/07/PLP-ECF-Immigration-Guide.pdf

Making a complaint

Contact	Details
Legal Ombudsman	0300 555 0333
Immigration Advice Authority (IAA): complaints	complaints@immigrationadviceauthority.gov.uk · 0345 000 0046 (any time)

Right to Remain Toolkit

A free, plain-English guide to the UK asylum and immigration system. The chapters most relevant to this talk are:

Chapter	Link
Toolkit home	https://righttoremain.org.uk/toolkit/
Lawyers (solicitors) and legal advice	https://righttoremain.org.uk/toolkit/yourlegalcase/
Legal support (helping without giving legal advice)	https://righttoremain.org.uk/toolkit/legal-support/
The Home Office asylum decision	https://righttoremain.org.uk/toolkit/decision/
Preparing an appeal after a refusal	https://righttoremain.org.uk/toolkit/preparingappeal/
Making a fresh claim	https://righttoremain.org.uk/toolkit/freshclaim/

More support and legal updates

Resource	Link
Greater Manchester Immigration Aid Unit (GMIAU)	https://gmiau.org
Right to Remain: Legal Updates blog	https://righttoremain.org.uk/category/legal/
Migrants Organise	https://www.migrantsorganise.org
Information Commissioner's Office (ICO): your data rights	https://ico.org.uk

Quick contact list

- **Legal Ombudsman:** 0300 555 0333
- **IAA complaints:** 0345 000 0046 · complaints@immigrationadviceauthority.gov.uk

Greater Manchester Immigration Aid Unit client care resources. Links correct as at July 2026.